

SPECIAL THANKS TO OUR COMMUNITY PARTNERS

Although we had to cancel important fundraisers this year due to safety concerns, many organizations and businesses generously allowed us to retain their committed sponsorships to help offset costs of working through the pandemic. We owe them an incredible debt of gratitude.

2019/2020

AGENCY HIGHLIGHTS

Board of Directors

Linda Rhodes
President
Diane Aubin
Vice President
Ray Baribeault
Secretary
Gene Michael Deary
Treasurer
Enrico DeMatto
Immediate Past President

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Shannon Aiello	Jeffrey Rawson
Paul Formica	Abby Snyder
Alan Messier	Mary Ellen Snyder
Emily Morrison	Michele Scott

Senior Leadership

Kathleen Stauffer
Chief Executive Officer
Laurie Herring
*Chief Operations
& Quality Officer*
Terrence Hickey
Chief Financial Officer
Elizabeth Korineck
Chief Talent Officer
Andrea Kaiser
Chief Development Officer
Annemarie Bellenoit
Chief Administrator
Scott Kadey
Chief Information Officer



The Arc® Eastern Connecticut

Prepared for the Virtual Annual Meeting
June 09, 2020



IN
**PARTNERSHIP
FOR FULL
EQUALITY**

TheArcECT.org

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Dear Friends, Colleagues, and Community Partners,

So far, 2020 has challenged us to surmount innumerable firsts. **Here at The Arc ECT, we've pivoted from traditional, location-based to virtual supports** in all but our residential service platform. The COVID-19 pandemic means developing new and creative programming and supports to people with IDD and their families. It requires keeping abreast of policies and protocols that change daily, making sure our **team members have the tools to perform their jobs safely**, and preparing for the return to the normal face-to-face world that we all miss very much.

This has been our first full year as The Arc Eastern Connecticut! **The dedication and commitment of Board and team members** who have cooperated to seamlessly combine programming and services to ensure the stability of our mission during the pandemic is heartwarming and inspiring. **We couldn't have succeeded without our families and caregivers.** Following are a few of the year's highlights . . . with many more to be listed in our 2020 Annual Report.

Yours In Partnership for Full Equality,



Kathleen Stauffer
Chief Executive Officer



OUR FIRST FULL YEAR AS *The Arc Eastern Connecticut!*

WORKING AS A UNIFIED TEAM, WE WERE ABLE TO

- ★ **Strengthen our Service Models:** residential, day, employment, community involvement.
- ★ **Expand Residential Services:** We now oversee 22 residences throughout eastern CT.
- ★ **Plan for Program Expansion** in the northeast and southeast.

OUR RESPONSE TO THE COVID-19 PANDEMIC

- ★ **PIVOT.** We retooled **programming for all our participants.**
- ★ **TECH SUPPORTS.** The Arc ECT connected families, team members and program supports **through innovative technologies.**
- ★ **HEALTH & SAFETY.** Sufficient **agency PPE** was acquired through exhaustive global searches.
- ★ **RISK MITIGATION.** Food and supplies were delivered to each residence, greatly reducing risks to team members and residents.
- ★ **COMMUNICATION.** The Arc ECT created **podcasts, weekly COVID-19 updates, community resource lists, and Activities 4 U — virtual adventures activity links and prompts for the eastern Connecticut community.**

OUTREACH HIGHLIGHTS

- ★ **ADVOCACY.** We worked with legislators to **advance recycling legislation and safeguard our human services safety net.**
- ★ **OUTREACH.** The Arc CEO gave **presentations on mergers** nationally and on local media.
- ★ **MICRO-ENTERPRISES.** Through increased cookie sales, we expanded our cookie micro-enterprise.
- ★ **MEDIA.** The Arc ECT CEO wrote **monthly columns for The Bulletin on disability-related topics**, highlighting the people we support, staff, and community partners.

PLANNING FOR THE FUTURE

- ★ **THE ARC ECT.** We celebrated the January 2019 announcement of our merger with an **agency-wide Anniversary Party in January 2020.**
- ★ **TEAM BUILDING.** Combined Board and Staff retreats and plenary sessions earlier in the fiscal year resulted in a **comprehensive Strategic Planning document** that emphasized **Person-Centered Supports.**



The Arc
Eastern Connecticut

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TheArcECT.org

Achieve with us.®