Agency Organizational Chart

The Arc — Eastern Connecticut
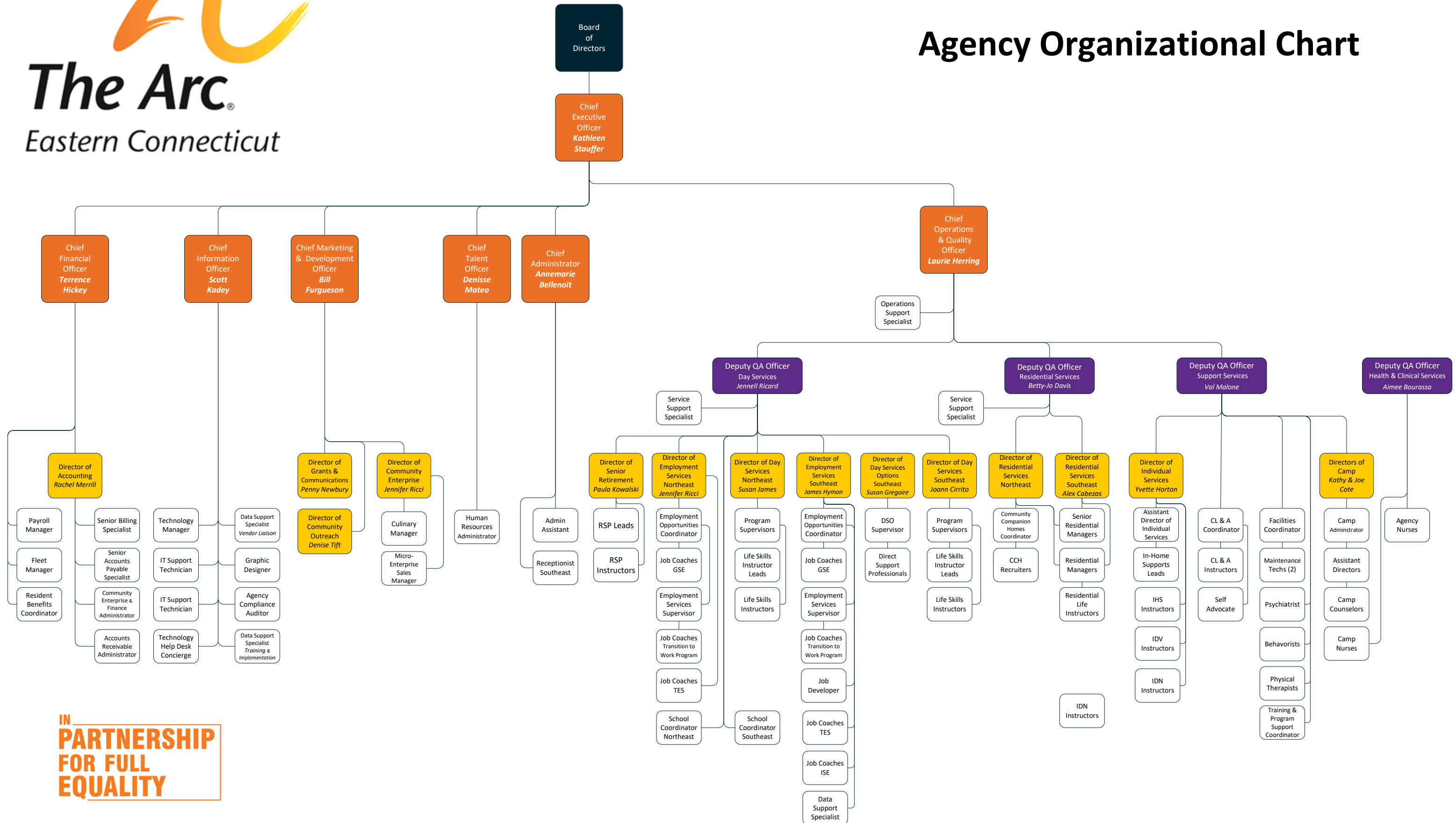
IN PARTNERSHIP FOR FULL EQUALITY

Board of Directors

Chief Executive Officer — *Kathleen Stauffer*

Chief Financial Officer — *Terrence Hickey*
- Director of Accounting — *Rachel Merrill*
  - Payroll Manager
  - Fleet Manager
  - Resident Benefits Coordinator
- Senior Billing Specialist
  - Senior Accounts Payable Specialist
  - Community Enterprise & Finance Administrator
  - Accounts Receivable Administrator

Chief Information Officer — *Scott Kadey*
- Technology Manager
  - IT Support Technician
  - IT Support Technician
  - Technology Help Desk Concierge
- Data Support Specialist *Vendor Liaison*
  - Graphic Designer
  - Agency Compliance Auditor
  - Data Support Specialist *Training & Implementation*

Chief Marketing & Development Officer — *Bill Furgueson*
- Director of Grants & Communications — *Penny Newbury*
- Director of Community Outreach — *Denise Tift*
- Director of Community Enterprise — *Jennifer Ricci*
  - Culinary Manager
  - Micro-Enterprise Sales Manager

Chief Talent Officer — *Denisse Mateo*
- Human Resources Administrator

Chief Administrator — *Annemarie Bellenoit*
- Admin Assistant
- Receptionist Southeast

Chief Operations & Quality Officer — *Laurie Herring*
- Operations Support Specialist

Deputy QA Officer — Day Services — *Jennell Ricard*
- Service Support Specialist
- Director of Senior Retirement — *Paula Kowalski*
  - RSP Leads
  - RSP Instructors
- Director of Employment Services Northeast — *Jennifer Ricci*
  - Employment Opportunities Coordinator
  - Job Coaches GSE
  - Employment Services Supervisor
  - Job Coaches Transition to Work Program
  - Job Coaches TES
  - School Coordinator Northeast
- Director of Day Services Northeast — *Susan James*
  - Program Supervisors
  - Life Skills Instructor Leads
  - Life Skills Instructors
  - School Coordinator Southeast
- Director of Employment Services Southeast — *James Hymon*
  - Employment Opportunities Coordinator
  - Job Coaches GSE
  - Employment Services Supervisor
  - Job Coaches Transition to Work Program
  - Job Developer
  - Job Coaches TES
  - Job Coaches ISE
  - Data Support Specialist
- Director of Day Services Options Southeast — *Susan Gregoire*
  - DSO Supervisor
  - Direct Support Professionals
- Director of Day Services Southeast — *Joann Cirrito*
  - Program Supervisors
  - Life Skills Instructor Leads
  - Life Skills Instructors

Deputy QA Officer — Residential Services — *Betty-Jo Davis*
- Service Support Specialist
- Director of Residential Services Northeast
  - Community Companion Homes Coordinator
  - CCH Recruiters
- Director of Residential Services Southeast — *Alex Cabezas*
  - Senior Residential Managers
  - Residential Managers
  - Residential Life Instructors

Deputy QA Officer — Support Services — *Val Malone*
- Director of Individual Services — *Yvette Horton*
  - Assistant Director of Individual Services
  - In-Home Supports Leads
  - IHS Instructors
  - IDV Instructors
  - IDN Instructors
- CL & A Coordinator
  - CL & A Instructors
  - Self Advocate
- Facilities Coordinator
  - Maintenance Techs (2)
- IDN Instructors

Deputy QA Officer — Health & Clinical Services — *Aimee Bourassa*
- Directors of Camp — *Kathy & Joe Cote*
  - Camp Administrator
  - Assistant Directors
  - Camp Counselors
  - Camp Nurses
- Agency Nurses
- Psychiatrist
- Behaviorists
- Physical Therapists
- Training & Program Support Coordinator

Revised: MAR 2023