Our Mission
To partner with people living with intellectual and developmental disability for EQUAL participation and inclusion in the communities of eastern Connecticut.

Our Vision
The Arc Eastern Connecticut will be eastern Connecticut’s leader in partnering and advocating for equality of opportunity and equality of choice.
Thank You for Supporting our Human Rights Movement

Working In Partnership for Full Equality for 70 Years

Please join us here at The Arc Eastern Connecticut in celebrating 70 years of advocacy and service for people with intellectual and developmental disabilities and their families. It has been a joyful & productive anniversary year!

The Arc Eastern Connecticut’s dedicated team continues to actively address all items on our 2020-2023 strategic plan. Concierge supports – a key aspect of the plan for the people we serve and for the people who serve – our direct support professionals and leadership team – are proving universally popular. And The Arc ECT’s community partnerships are thriving.

➤ The agency’s MicroEnterprises continue to move steadily toward break-even or better performance thanks to strong local support.

➤ The Arc ECT has walked 20 people with IDD to competitive community employment in the past year alone.

➤ MORE SUCCESS! After a dozen years of fighting, nonprofits were rewarded this year with a $17.25 minimum wage for Direct Support Professionals serving people with IDD. We are grateful to our legislators for valuing our service!

➤ Yet again, agency quality scores remained at or near 100%. Leadership trainings throughout 2022 ensure that The Arc ECT’s skillsets will remain strong. Four outstanding leaders were tapped to launch the Council for Leadership Excellence, an initiative created to sustain excellence and to train The Arc ECT’s leaders for tomorrow.

➤ Early next year, 11 Secrets of Nonprofit Excellence, the story of how The Arc ECT came to be and how excellence became our brand, will be published by Business Expert Press. It was an honor to write this book, the brainchild of the agency’s Board of Directors.

The Arc Eastern Connecticut thrives because its mission today is as strong as when parents seeking a fair shake for their kids founded it 70 years ago. We remain America’s largest civil rights movement for people with IDD.

In partnership for full equality,

Kathleen Stauffer
Chief Executive Officer
The Arc New London County (NLC) and The Arc of Quinebaug Valley (QV) are formed by parent groups and incorporated later that year, in Preston and Putnam.

GROWTH

Our Impact in 2022
A Snapshot of The Arc Eastern Connecticut

$20.2 Million
Total Agency Budget

$86,378 raised through fundraisers
$28,623 raised through the Annual Appeal
$111,268 raised through grants
$64,000 raised through general donations

Over 1,000 People served throughout eastern Connecticut
124 People and 372 family members supported in their own homes
91 People living in 22 residential homes
98 People supported in employment programs
113 People supported in day programs
63 Seniors receiving special supports
29 People supported in pre-vocational, school, & transitional employment programs
138 People participating with Community Life & Advocacy and the Volunteer Corps
90 Campers returned to Camp Harkness for week-long overnight programming

This year, our generous team members contributed $17,277 to the 2022 United Way Employee Campaign

402 Team Members
70% ♂
30% ♀
212 Full-Time
190 Part-Time

The Arc Annual Report is a publication of The Arc Eastern Connecticut

Chief Development & Marketing Officer
Bill Furgueson

Editor & Writer
Penny Newbury

Director of Community Outreach
Denise Tift

Creative Director
S.D. Kadey

Designer
E.R. Swain
Advocacy

Team members, families and participants have worked tirelessly for years advocating for increases in nonprofit funding. The final state budget this year included more than $220 million in increases for community nonprofits. Included are $36.5 million for agencies providing supports for people with IDD.

State representatives and Governor Lamont received hundreds of calls on the March 30th Nonprofit Call-In Day, requesting increased funding for essential services. “This historic budget wouldn’t have been possible without support from team members, families participants, and compassionate community members, including The Arc Connecticut,” noted The Arc ECT’s CEO Kathleen Stauffer.

Continuous Improvement

The Arc Eastern Connecticut’s Continuous Quality Improvement (CQI) scores from the CT Department of Developmental Services were up to 17% higher than the state average in 2022, with some scores reaching 100%. Standout scores included: safety, access issues at physical locations, compliance with medical, programmatic and safety regulations, and choice.

Planning for the Future

The newly formed Facilities Committee, comprised of Board members, C-Suite members, and an expert consultant, was tasked to determine the best way to assess all the agency’s offices, residences, and transportation plans to optimize service delivery throughout the region. A new initiative, named “Connecting Our Community,” was developed into an RFP and sent out in January. Proposals were evaluated this past Spring, with the committee selecting Northeast Collaborative Architects to conduct a strategic needs assessment, with completion anticipated by Spring of 2023.

The Recreation/Leisure programs (now called Community Life & Advocacy) begin, staffed by volunteer parents. A membership system, local schools, and private donations fund all programming.
Technology & Design

**Improved User Experience.** The team has been busy upgrading agency computers with solid state drives, greatly improving speed and reliability. To expedite support, TeamViewer has been adopted for immediate tech support throughout the agency. The establishing of a permanent On-call Nurse telephone number has simplified reaching medical help during off hours.

**Expanded Connectivity.** All sites and homes have been upgraded to a 4G backup system in case the traditional broadband internet is unavailable. Chromebooks with built-in 4G have been deployed for the In-Home Supports team. The internet service at Camp Harkness, which for years has been spotty, slow and troublesome, has been upgraded in partnership with Breezeline, and now enjoys the same reliable speeds as our other sites.

**Increased Security.** A cloud-based camera system has been installed at our MicroEnterprise site in Woodstock. Sachem Street access has been improved with the introduction of a fob-based entrance system. A new van fleet key control system is currently being implemented, as well.

Development & Marketing

As one of the “faces” of The Arc Eastern Connecticut, the Development Department worked this year to make our communities aware of our mission through fundraisers, team events, and participation in a variety of conferences and volunteer events with our nonprofit partner agencies. Our three major fundraisers raised nearly $90,000, and the 70th Anniversary Founders Day picnic was attended by over 140 members of the team, Board, and community. As our programs continue to grow and expand, the Development Team has coordinated all outreach and social media to keep both our neighbors and the people we support informed of new opportunities in our residential programming, our day services, and our employment training programs.
Celebrating 70 Years of . . .

Day Supports

Our Day programs have been fully up and running since pandemic restrictions were eased.

The Arc’s Clubhouse model for Day participants, introduced last year, has proven popular, educational and fun for over 100 people with IDD in our programs in Danielson, Groton, and Norwich. “People have so many activities to choose from now,” notes Joann Cirrito, Director of the Norwich program. “We’re doing something new this year too—each staff person develops their own curriculum based on their own expertise or area of interest.” This diversity has produced great results, from nature walks with in-depth studies of different plants and animals to the creation of complex (and delicious) recipes. Best of all, the Clubhouse lets participants and team members from all over eastern CT get to know and socialize with each other.

The Arc NLC becomes a member agency of the United Way of Southeastern Connecticut.
In-Home Supports

This unique program offers a variety of customized supports to people with IDD and their families in their own homes. While the pandemic resulted in having to provide many of these services virtually, the program is now back to providing in-person services to 90% of its participants and their families. This year, staff helped participants establish natural supports in their communities to continue to create opportunities for as much independence as possible. IHS also participated in a pilot program providing remote supports to 10 people living alone in their own apartments, and received grants to install assistive technology in several homes that helps with medication, home safety & security, cooking, and coordinating services with other agencies.

Residential Supports

promoting choice and personal growth

The Arc Eastern Connecticut’s Residential team supported 92 people in 22 homes in FY 2022. The focus throughout the year continued to be staying healthy while returning to inclusive and community-based activities whenever possible, exercising caution in larger group activities. One home took a collective trip to the Jersey Shore, and another resident traveled to Disney World with her family. All the residences continued through 2022 to embrace and augment the use of technology for independence, safety, and personal growth.

Community Life & Advocacy

a plan for a full life

138 participants took advantage of CL&A’s in-person and virtual programming choices in 2022. This increased membership and helped people with IDD make new friends from different parts of eastern Connecticut. The Volunteer Corps once again assisted at fundraisers, road races, animal shelters and community nonprofit events. The Self-Advocacy group sponsored a virtual speaker from The Arc US to present an overview of the new AEI (Accessibility, Equity and Inclusion) Strategic Framework. The Men’s and Women’s (Voices) groups discussed topics ranging from current events to good grooming to sexual harassment. Special Olympians trained for the Summer games with area teams. The group also took full advantage of being back to in-person activities, which included trips to museums, farmers markets, community concerts, the Mohegan Sun Party on the Patio, and area fairs. CL&A also has a great new partnership with area police departments—officers share tips on how to interact with the police, and members let them know what’s helpful when police need to communicate with someone with IDD or Autism in stressful situations.
The Arc ECT’s Customized Employment Programs
more options for job-seekers!

Thanks to grants from the Community Foundation of Eastern Connecticut, technical assistance from the National Expansion of Employment Opportunities Network (NEON), and staff training in Customized Employment from the CT Department of Social Services (DSS), The Arc ECT’s Employment program is now a certified Customized Employment agency, authorized to receive referrals from DDS for people with IDD who are transitioning to individual supported employment with area businesses. Combined with CESP (Certified Employment Specialist) training and certification received by Job Coaches, The Arc’s Employment team is now well-versed in a variety of Employment First skills: identifying participant needs and goals, accompanying people to the job interview or jobsite, and working with employers to tailor the position to the individual’s needs and skills.

Our Employment & Training Site Partners

- CW Resources—The US Naval Submarine Base
- Camp Harkness
- Flanders Fish Market & Restaurant
- Fleet Reserve Association
- Gemma E. Moran
- United Way Food Center
- Mohegan Sun
- Holy Trinity Greek Orthodox Church
- Pawcatuck Neighborhood & Community Center
- Stop & Shop Groton, Putnam, & Waterford
- TVCCA Meals on Wheels
- Walmart Putnam

Transitional Employment & School-to-Work Transition

Transitional Employment Services (TES) in Danielson, a 3-year program with a 1-year optional extension, provided individualized supported vocational services to people with IDD age 22 and over determined to further their careers.

At the Employment Transition Center (ETC) in Groton, staff partnered with area schools in 2022 to help young men and women improve skills developed during the school year while also participating in recreation, job readiness training, and volunteer activities.

1990 Employment and job training programs for group and individual supported employment begin.
The Arc’s MicroEnterprises
real world experience leading to competitive employment with local businesses

The Lawn & Landscape Crew maintained all its commercial accounts, worked through the winter keeping the driveways and parking areas of our 27 buildings safe, and had a very busy (and profitable!) spring and summer.

Our Cleaning Crew is responsible for all The Arc’s program/administrative offices, an area church, and the US Naval Submarine Base in Groton. Each group develops skills based around commercial maintenance tasks.

The Emporium our upscale thrift store, reopened for donations in February and to customers in March, much to the delight of shoppers.

Our redemption center, renamed “Connecticut Donation Station,” reopened in February 2021 at its Woodstock location, placing 14 donation bins around northeast CT, and expanding to new locations in the southeast.

The Cookie Factory moved into its permanent commercial kitchen and storefront in Woodstock, where shifts of 5 employees bake and package cookies for commercial orders in over 20 stores region-wide, and also operate the walk-in storefront, open to the public.

Camp Harkness Returns
modified for safety but as much fun as ever!

Despite restrictions put on camp programs and attendees in 2021, The Arc ECT’s Camp Directors, nurses, and staff developed six creative and fun week-long day camp experiences at Camp Harkness in Waterford for residents of our supported group homes. The Arc ECT’s day camp was the only camp program for people with IDD offered in Connecticut last year. Campers were eager to once again participate in some of Camp Harkness’ traditional activities such as swimming, cookouts, magic shows, campfire singalongs, sports and games, nature walks, crafts, and themed activities including “Harkness Has Talent.”
Our Fundraising Events—Still the Best!

All events were in person this year, much to the delight of everyone who attended. 196 runners and 41 sponsors helped our 44th Annual Strides Road Race raise $30,105 at Camp Harkness in Waterford. The Arc’s Murder Mystery Dinner—“A Dance With Death: A 1950’s Sock Hop Gone Sour”—was great fun for 95 guests. Held in April at Norwich Free Academy’s gymnasium and sponsored by 28 area businesses, it raised $20,610. The 34th Annual Gardner Johnson Memorial Golf Tournament was held in June 2022 at the CT National Golf Club in Putnam. One hundred golfers along with 47 sponsors helped raise over $35,662 for the agency.
COMMUNITY SUPPORT

Holiday Generosity

23 families and organizations contributed over $2,100 to The Day’s Make a Difference campaign allowing us to provide a great holiday full of much-needed items to one of our families in need. The “Befriend A Family” group, comprised of employees from Pfizer and Electric Boat, donated personalized gifts of clothing, games and specialty items to our residents. Generous donations from our Giving Tuesday campaign totaled $1,680. These heartwarming gifts demonstrate the caring and generous spirit of our neighbors and community partners.

Grants & Supports

We’d like to acknowledge the many organizations, foundations, and state/federal funders who contributed to our employment, community involvement, and enrichment programs through grant funds and regular cash gifts in 2022. Grant funding is a vital component of our programming, and is instrumental in augmenting our programming to provide unique and person-centered experiences for everyone we support.

- Berkshire Bank Foundation
- Chamber of Commerce of Eastern CT Foundation
- Columbian Charities of Connecticut, Inc. / Knights of Columbus #7054
- Dominion Energy Charitable Foundation
- Eastern CT Savings Bank Foundation
- Electric Boat Employees Community Service Association
- The GHADA Foundation
- The Connecticut Automotive Retailers Association
- Town of Groton
- Jewett City Savings Bank
- Killingly Building Products
- Town of Killingly
- The Edward & Mary Lord Foundation
- Town of North Stonington
- Town of Old Lyme
- People’s United Community Foundation (now M&T Charitable)
- Pfizer Connecticut Labs
- The Rotary Club of Norwich
- United Way of Southeastern Connecticut
- Town of Waterford

“...services, and the employment programs are wonderful. They’re a great way to give people with IDD some important skills that they can take with them to jobs in our area.”

Betty Hale of Woodstock and her family are true community partners, involved in creating opportunities for children and adults of all abilities to be able to enjoy health and fitness activities, the arts, and music. Betty is also a long-time friend of The Arc, being introduced through one of our agency’s founding parents.

The Arc QV moves into its Cook Hill offices in Danielson, and in 2012 runs a successful capital campaign to install an elevator, making the building fully accessible.
Celebrating 70 Years of . . .

Our Hero Sponsors
making our fundraisers a success through their support of each of our annual fundraisers

Archambault Insurance Associates
Martin & Arlean Bednar
Berkshire Bank Foundation
Chace Building Supply of CT, Inc.
Chelsea Groton Bank
Comcast / NBC Universal
Eastern CT Savings Bank
Flanders Fish Market
Gerardi Insurance Services, Inc.
Hometown Bank Community Foundation, Inc.
Linemaster Switch Corporation
Lisbon Tire, LLC
Edwin R. Muenzner CPA, LLC
Mutual of America
Norwich Public Utilities
Putnam Area Foundation, Inc.
Rawson Materials
Rose City Financial Services
Barry & Brenda Shead
Spirol International Corp.
Kathleen Stauffer
Sure Bright, Inc.
The Rotary Club of Norwich
Wireless Zone

Event Sponsors
we’re indebted to the continuous support of our event-specific sponsors

1st American Home Loans, LLC
21st Century Tolland Fund
The Advanced Group
Bonner Electric, Inc.
BGR Radiator
Byrnes Agency Insurance, Inc.
Glenn & Kim Carberry
Charity Painting Clarity Output Solutions
-Premier Printing
CohnReznick Collins & Jewell Company
CorePlus Credit Union
Gene Michael & Elizabeth Deary
Melanie Duncan
Kristine Durocher Paul Formica & Susan Adams
French River Materials
Gilman & Valade Funeral Homes and Crematory
Jewett City Savings Bank Foundation
Killingly Asphalt
Killingly Building Products
Law Offices of Gabrielle Labonte Macara Vehicle Services
Miyoshi America
Mohegan Sun
Emily & Andrew Morrison
Mystic River Building Company
Northern Light Gems
Norwich Public Utilities
O&G Industries, Inc.
Putnam Plastics Corp
Rawson Manufacturing, Inc.
The Rideshare Company
The Schuster Group
S eigor Auto Group
Tom & Candy Sullivan
TCORS TOMRA Collection Solutions
TriPoint Insurance, Inc
US Foods Wheelabrator Putnam Inc.
Workers’ Compensation Trust Yankee Remodeler

2005 The In-Home Supports program is established.
COMMUNITY PARTNERSHIPS

The 1952 Society

To commemorate the founding year of both The Arc New London County and The Arc Quinebaug Valley’s founding year, the 1952 Society recognizes donors who have exceeded a lifetime contribution of $1,952.

The Adams Family
Shannon & Robert Aiello
Denise Archambault
Diane & Robin Aubin
Martin & Arlean Bednar
David & Lynn Bourque
George & Pam Brown
Sherri Burdette
& Walter Hewitt
Christopher & Patricia Burke
The Chojnicki Family
Victoria Christian
Joann & Charles Cirrito
Stephen Colgan
James & Deborah Dandeneau
Michael Deary
Gene Michael
& Elizabeth Deary
Barbara Deindorfer
& Gregory Young
Enrico & Luanne DeMatto
The Demicco Family
Lisa DeMots Davies
Edward & Mary Lou Desaulnier
Mark & Susan Desrosiers
Thomas & Julie Ann Dupont

The Fournier Family
Denton Gates
The Gedeon Family
Laura Giannelli
Maureen Gilardi
Deborah Gregoire
The Grygorcewicz Family
William & Patricia Gulley
Betty Hale
The Halloran Family
The Heck Family
Laurie Herring
Terrence Hickey
Scott Kadey
Bob Kaufman & Joann Chapel
The Kelleher Family
Deborah Kirby
The Klemmer Family
The Leone Family
Perry Lorenz
Attorney Stanley Lucas
Roland H. Lupien, D.D.S.
Diane Manning
Joe & Carol Mastronunzio
The Maus Family
The Middleton Family
John & Darlene Miller
Emily & Andrew Morrison
(new members FY2021)
Alice Munyan
Frank Newth
Peter & Kelly Newth
The O’Keefe Family
Onnolee Rader
Allan & Kathie Rawson
Jeffrey & Jessica Rawson
The Rhodes Family
Daniel & Judith Rovero
Kevin & Linda Shaw
The Siart Family
Bob & Jinny Smanik
Mary Ellen Snyder
The Sobolov Family
Kathleen Stauffer
Thomas & Candy Sullivan
Ralph & Vicki Tate
Robert & Ann Tetreault
The Theve Family
Steven & Marge Townsend
Robert & Sue Vincent
Denise & Tony Walstra

2008
The Employment Transition Center opens in Groton.
Celebrating 70 Years of . . .

Our Donors

Since 1952, the friends and family members of the people we support have furthered The Arc Eastern Connecticut’s mission through their generous contributions. We’re proud to honor our donors.

Anonymous (10)
Roberto & Ellen Abutin
Margaret Adams
Shannon & Robert Aiello
Amazon Smile
American Truck Historical Society
Chester Andrews
Bill Andrzejick
Archambault Insurance Associates
Claire Armstrong
Andy Asensio
Diane & Robin Aubin
B.C. Large Animal Clinic, LLC
Raymond & Lorraine Balick
Helen Ballou
Raymond Baribeault
Bartol Heating and Cooling
Carol Batch
Ronald Bates
Ralph & Jane Bates
Michael & Giusy Beaman
Martha Beaudoin
Martin & Arlean Bednar Charitable Fund
Frederic & Kathleen Belinga
Paul & Annemarie Bellenoit
Alan & Judith Bennett
Megan Bennett
Carol Benson
Berkshire Bank Foundation
Myrtle Berube & James Cournoyer
Big Y World Class Market
Marilyn Bodwell
Steven & Cathy Bokoff
Gregory & Karen Boluch
Bonner Electric, Inc.
Roy & Linda Bourque
Todd Brady
Francis Breton Jr.
Elsie A. Brown Fund
Mary Duke Brown Family Fund
Sherri Burdette & Walter Hewitt
Sharon Burdsall
Christopher & Patricia Burke
Glenn & Kim Carberry
Richard & Delores Carnahan
Jeffrey Carver
John Casey
Michael Cassettari
David & Kathleen Cavasino
Charter Oak Federal Credit Union
Benjamin & Bertha Chase
Chelsea Groton Foundation
Robert Chicoine
Pamela Choquette
Christ Church of Pomfret
Victoria Christian
Reuven Clein
Heather Clifford
Peter & Susan Conway
Anthony Cosentino
Peter & Jenny Cosma
David & Carol Cournoyer
James & Michele Cronin
Sherill Cyr
Gerald Daigle
Lawrence & Eileen Dallas
Marge Daly
Rita Dancosse & Barbara Alice Gifford
Patricia Daviau
Lisa DeMots Davies
Michael Deary
Luanne DeMatto
Barbara Deindorfer & Gregory Young
Norman Deslauriers
Desmarais & Sons Inc.
Marc DiSilvestro & Wendy Daly
Daughters of The Holy Spirit
Bill & Abby Dolliver
James & Patricia Doran
Paul & Doris Downey
Joan Dreger
Bethany Drugan
Michael Driscoll
Nhu Duong
Thomas & Julie Ann Dupont
EdAdvance
Kersten Elenteny
Jerome & Diane Ethier
Win Evarts
Kenneth & Linda Fast
Emily Ferguson, MD LLC
Ferraro Family Charitable Fund
Peggy Flood
Alberta Flynn
Joseph & Mary Ann Fodor Jr.
John Folsom
Mark Fontaine
Bill Foreman
William & Lori Frausini
Edie Freeman
William Furgueson
Debra Gagnon
Patricia Garceau
GE Healthcare
Louis Gedeon
Norman Gileau & Judith Nagle
Jeffrey Gordon
Ashley Grant
Andy & Nancy Grant
Rodman & Karin Greene
Annette Grenier
Paul Grenier
Robert & Rebecca Grillo
Theresa Gromko
Robert & Patricia Guilbault
Bill & Donna Guilot
William & Patricia Gulley
Robert Haberman
Betty Hale
Ronald & Wanda Halinski
Colleen Halloran
Matt Hargus
Diane Harrington
Frank Hagedus
George & Harriet Hendricks
Laurie Herring
Peter & Beverly Herstein
Kathie Hess
Allen & Susan Horn
Marge Hoskin
Olivia Huesman
David Jakubowski
Jan Jens
Jewett City Savings Bank
Carl & Deborah Johnson
Robert Kaufman & Joann Chapel
Robert Kaufman Charitable Foundation
Deborah Kershaw & Jonathan Rifkin
Killingly High School
William & Ruth Kimball
Knights of Columbus - Ponemah Council #34
Marie & Leonel Konicki Sr.
Doris Konowski
The Arc New London County merges with SEACORP and adds 8 supported residences, bringing the total to 12 in the southeast.
**In Memoriam**

The Arc Eastern Connecticut is honored to receive donations from friends and family members in memory of the following loved ones—

<table>
<thead>
<tr>
<th>Michael Andrzeicik</th>
<th>Ed Konicki</th>
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<tbody>
<tr>
<td>Norma Cassetteri</td>
<td>Corby Kruzel</td>
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<td>Peter Castelli</td>
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<td>Enrico (Rick) DeMatto</td>
<td>Dick Mailhot</td>
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<td>Linda Gedeon</td>
<td>Cecile Messier</td>
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<td>Kara Grillo</td>
<td>Nana Mary Pack</td>
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<td>Charles Heebner</td>
<td>John (Jack) Ryan</td>
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<td>Gardner Johnson</td>
<td>Janine Theve</td>
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<td>Mary Courtney Kelleher</td>
<td>Butch Tillery</td>
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<td>Steven Kennedy</td>
<td>Norman Topping</td>
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**Honorees**

Gifts were made this year in honor of the following friends and family members—

- The Arc ECT Team Members
- Doris Briere
- Elaine Guillot
- Patty Moody
- Patricia Parker
- The Salvas Family
- Janey Serio
- Abby Snyder
- Tom Sullivan
Gifts in Kind

these organizations, businesses and families provided generous and thoughtful donations of goods and services to our fundraising events and to our day, residential, advocacy and employment programs.

Anonymous (2)
Robert & Shannon Aiello
Alan & Judith Bennett
Big Gary’s Discount Liquors
Big Y World Class Market -Norwich
Bob’s Discount Furniture Charitable Foundation, Inc.
Chef Trish
Clarus Studios Inc.
Coca Cola Bottling Company
Connecticut National Golf Club
Costco Wholesale
Gates Buick GMC Nissan
Goshen Fire Department
Hart’s Greenhouse
Terrence & Jeannette Hickey
Holdridge Home & Garden Showplace
Kelley’s Pace
LoPresti Farm
Mitchell College Athletics
Charolette Mosley
Zoe Oemke
Art Paradis
Quinebaug River Church
Ron’s Roses
The Rose Family
Sheffield Pharmaceuticals
Dorothy Smith
Mary Ellen Snyder
Southwick Zoo
Stop & Shop - Norwich
Bruce Stevens
Terry Brodeur Breast Cancer Foundation
Town of Woodstock
United Way of Southeastern Connecticut
Vocatura’s Pizza
Wireless Zone
The Arc NLC merges with The Arc QV to form The Arc Eastern Connecticut, with comprehensive day, employment, self-advocacy, and residential programs throughout New London & Windham counties.

Celebrating 70 Years of . . .

The Arc Eastern Connecticut’s Board, comprised of members from northeastern and southeastern Connecticut, represents the area’s breadth of diversity, which plays a huge part in our ability to effectively support people with IDD and their families in this challenging region. The Board’s passion, diligence, and knowledge is demonstrated in every area of the agency—programming, personnel, fundraising, outreach, and public education. Its collective expertise and stewardship has allowed us to not only create a comprehensive and forward-thinking Strategic Plan, but to work collaboratively to address its goals.

A Board of Directors Representative of the Entire Eastern Connecticut Region

We say goodbye with sadness to our beloved former Board President Rick DeMatto, who passed away on March 22, 2022. He was a great friend, leader, and advocate for people with IDD throughout the region. He will be greatly missed.

Executive Committee

Diane Aubin, President
Gene Michael Deary, Vice President
Shannon Aiello, Secretary
Ray Baribeault, Treasurer
Linda Rhodes, Immediate Past President

Committee Chairs

Executive
Diane Aubin
Finance
Shannon Aiello
Board Development
Emily Morrison
Facilities
Linda Rhodes

Directors

Rebecca Durham
Senator Paul Formica
Erin Haggan
Emily Morrison
Abby Snyder
Mary Ellen Snyder

Board of Directors

We say goodbye with sadness to our beloved former Board President Rick DeMatto, who passed away on March 22, 2022. He was a great friend, leader, and advocate for people with IDD throughout the region. He will be greatly missed.
The newly-merged agency provides a comprehensive and immediate response to the pandemic, while developing long-term planning in keeping with the new Strategic Plan.

LEADERSHIP

Executive Team

Kathleen Stauffer
Chief Executive Officer
Laurie Herring
Chief Operations & Quality Officer
Terrence Hickey
Chief Financial Officer
Scott Kadey
Chief Information Officer
William Furgueson
Chief Marketing & Development Officer
Denisse Mateo
Chief Talent Officer
Annemarie Bellenoit
Chief Administrator

Deputies

Betty-Jo Davis
Deputy Chief Quality Assurance Officer
—Residential Services
Valerie Malone
Deputy Chief Quality Assurance Officer
—Support Services
Jennell Ricard
Deputy Chief Quality Assurance Officer
—Day Services
Aimee Bourassa
Deputy Chief Quality Assurance Officer
—Health & Clinical Services

Directors

Joann Cirrito
Director of Day Services Southeast
Susan James
Director of Day Services Northeast
Alex Cabezas
Director of Residential Services Southeast
Jason Fletcher
Director of Residential Services Northeast
Joseph & Kathleen Cote
Directors of Camp
Yvette Horton
Director of Individual Services
James Hymon
Director of Employment Services
Susan Gregoire
Director of Day Service Options Southeast
Jennifer Ricci
Director of Community Enterprise
Paula Kowalski
Director of Senior Retirement
Penny Newbury
Director of Grants & Communications
Denise Tift
Director of Community Outreach
Rachel Merrill
Director of Accounting
Central Offices
125 Sachem St., Norwich, CT 06360 | T: 860.889.4435
Northeast Administrative Offices
687 Cook Hill Rd., Danielson, CT 06239 | T: 860.774.2827
Northeast Day Services
193 Mechanic St., Danielson, CT 06239 | T: 860.779.2362
Employment Transition Center
52 Sacred Heart Dr., Groton, CT 06340 | T: 860.449.1529
Community Enterprise Center
22 Rt. 171, Woodstock, CT 06281 | T: 860.928.4727